



Britney Brown

– CUSTOMER CARE COORDINATOR –

Community Nursing & Rehabilitation Center

Britney Brown, Customer Care Coordinator, has served at Community Nursing for one year. She pours a profuse amount of energy into caring for our residents every day with her cheerful personality. She loves to make sure the residents are happy at the end of each day by providing them with love, conversation, and often even snacks!

Britney has had a passion for healthcare since she was a little girl due to her family's history in nursing. She earned her degree for nursing and is currently preparing to take the NCLEX exam to become a LPN. Britany is a jack of all trades as she also holds a degree in cosmetology. She loves to give the residents a boost of confidence by providing them with a haircut or hairstyle.

Britney presents one of the first impressions to the facility's new admissions by ensuring they have a comfortable room, greeting them with a warm smile, taking their inventory, and getting to know them and their life story. Britney wears multiple hats in the facility and assists many departments wherever help is needed. She always does whatever is best for the residents whether that is making a video call to family and friends, or talking to residents about how they may be feeling. She leads by example by setting a high standard for customer service, and puts her heart and soul into her job every day. Britney loves to make others happy in everything that she does each and every day.

Outside of work she enjoys spending time with her husband and two children.

