



DISCRIMINATION IS AGAINST THE LAW

American Senior Communities complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

American Senior Communities does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

American Senior Communities:

- Provides free aids and services to people with disabilities to communicate effectively with us.
- Provides free language services to people whose primary language is not English.

If you need these services, contact you community's Executive Director or General Manager.

If you believe that American Senior Communities has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail or email.

American Senior Communities Compliance Department
6900 South Gray Road
Indianapolis, IN 46237
Compliance@ASCCare.com

If you need help filing a grievance, the American Senior Communities Compliance Department is available to help you. If you would like to report your grievance anonymously, the American Senior Communities Hotline can be reached at **1-888-788-2502** or **www.ASCHotline.com**.

You can also file a civil rights complaint with the Indiana Civil Rights Commission (ICRC) by calling 1-800-628-2909 or filing electronically at in.gov/icrc/.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or telephone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019; 1-800-537-7697 (TDD)



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Español (Spanish): American Senior Communities cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-788-2502 (TTY: 1-800-877-8339).

繁體中文 (Chinese): American Senior Communities 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-788-2502 (TTY: 1-800-877-8339)。

Deutsch (German): American Senior Communities erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-788-2502 (TTY: 1-800-877-8339).

Deutsch (Pennsylvania Dutch): American Senior Communities iss willich, die Gsetze (federal civil rights) vun die Owwerichkeet zu follliche un duht alle Leit behandle in der seem Weg. Es macht nix aus, vun welle Schtamm ebber beikumt, aus welle Land die Voreldre kumme sinn, was fer en Elt ebber hot, eb ebber en Mann iss odder en Fraa, verkrippelt iss odder net.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-888-788-2502 (TTY: 1-800-877-8339).Rufnummer: 1-888-788-2502 (TTY: 1-800-877-8339).

မြန်မာစကား (Burmese): American Senior Communities မှာ ဗဟိုအစိုးရ နှင့် သက်ဆိုင်သော အများပြည်သူ ရပိုင်ခွင့် ဥပဒေ နှင့် လက်တွေ့ အကျိုးပြုနိုင်သည့် သာမက လူမှုဆောင်ရွက်ရေး၊ မွေးဖွားသည့်နိုင်ငံ၊ အသက်၊ မသန်စွမ်းခြင်း၊ သို့မဟုတ် လိင် နှင့် ပတ်သက်၍လည်း ခွဲခြားဆက်ဆံမှုအလျဉ်းမရှိပါ။

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-888-788-2502 (TTY: 1-800-877-8339) သို့ ခေါ်ဆိုပါ။

العربية (Arabic): يلتزم American Senior Communities بقوانين الحقوق المدنية الفدرالية المعمول بها ولا يميز على أساس العرق أو اللون أو الأصل الوطني أو السن أو الإعاقة أو الجنس.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم: 1-888-788-888-1 رقم هاتف الصم والبكم: 1-800-877-8339

한국어 (Korean): American Senior Communities 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-788-2502 (TTY: 1-800-877-8339) 번으로 전화해 주십시오.



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Tiếng Việt (Vietnamese): American Senior Communities tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-788-2502 (TTY: 1-800-877-8339).

Français (French): American Senior Communities respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-788-2502 (ATS : 1-800-877-8339).

日本語 (Japanese): American Senior Communities は適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。

注意事項 : 日本語を話される場合、無料の言語支援をご利用いただけます。1-888-788-2502 (TTY:1-800-877-8339) まで、お電話にてご連絡ください。

Nederlands (Dutch): American Senior Communities voldoet aan de geldende wettelijke bepalingen over burgerrechten en discrimineert niet op basis van ras, huidskleur, afkomst, leeftijd, handicap of geslacht.

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-888-788-2502 (TTY: 1-800-877-8339).

Tagalog (Tagalog-Filipino): Sumusunod ang American Senior Communities sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-788-2502 (TTY: 1-800-877-8339).

Русский (Russian): American Senior Communities соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-788-2502 (телетайп: 1-800-877-8339).

ਪੰਜਾਬੀ (Punjabi): American Senior Communities ਲਾਗੂ ਸੰਬੰਧੀ ਨਾਗਰਿਕ ਹੱਕਾਂ ਦੇ ਕਾਨੂੰਨਾਂ ਦੀ ਪਾਲਣਾ ਕਰਦੀ ਹੈ ਅਤੇ ਨਸਲ, ਰੰਗ, ਰਾਸ਼ਟਰੀ ਮੂਲ, ਉਮਰ, ਅਸਮਰਥਤਾ, ਜਾਂ ਲਿੰਗ 'ਤੇ ਅਧਾਰ 'ਤੇ ਵਿਤਕਰਾ ਨਹੀਂ ਕਰਦੀ ਹੈ।

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-788-2502 (TTY: 1-800-877-8339) 'ਤੇ ਕਾਲ ਕਰੋ।

हिंदी (Hindi): American Senior Communities लागू होने योग्य संघीय नागरिक अधिकार कानून का पालन करता है और जाति, रंग, राष्ट्रीय मूल, आयु, विकलांगता, या लिंग के आधार पर भेदभाव नहीं करता है।

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-788-2502 (TTY: 1-800-877-8339) पर कॉल करें।