Carla Loyall

— CNA —

Heritage Park Assisted Living & Garden Homes

Carla Loyall is our Heritage Park AL/GH Commons Quest for Excellence winner for 2021! She has dedicated 30 years of her work life to caring for the elderly. Carla has been a part of our Heritage Park community for 12 of those years, working in both the skilled facility and the Assisted Living Commons. Time alone does not merit the distinct accolade of our Quest for Excellence honoree.

When thinking about Carla, it is relationships with coworkers, family members and most of all the residents that come to mind. You don't have to spend much time or effort to witness Carla doing what she does best. Personal relationship building comes naturally to her. Yes, she aids in a resident's plan of care but there's so much more than that. Carla takes the time to nurture relationships daily.

Greg Hevel, General Manager, says, "I've had the opportunity to observe this act of kindness with my own mother and appreciate Carla's dedication to her as well as all the others. She is the definition of a true team player. Carla helps out wherever help is needed, including working in other departments! There are times when we've needed Carla to help carry us and if it's at all possible, she will come through. I appreciate this. Her co-workers appreciate this. And most of all, our residents most certainly appreciate her."

Congratulations on this very well-deserved award!