



Rae Ann Miller

— QMA —

Betz Nursing Home



Betz Nursing Home is proud to announce Rae Ann Miller as our Quest for Excellence winner for 2022! Rae Ann joined the Betz team in March 2021, and she has made a tremendous impact on our Memory Care residents and team since joining. Prior to coming to Betz, Rae Ann spent her career in business but felt a calling to serve others in healthcare. She took a leap of faith and became a Certified Nursing Assistant. Rae Ann quickly emerged as a leader amongst her peers and was selected to become a QMA in March 2022. She is now pursuing nursing!

Rae Ann is a mother of two grown boys, Brock and Braxton, and she enjoys tending to her flowers in the summertime and traveling to the beach, especially South Haven, Michigan. Rae Ann was selected as Betz Quest for Excellence winner because of the deepened relationships that she has formed with her residents. While our Memory Care residents may not all be able to verbally express their love for her, they all show it every day as they line up to give her a good night hug before bedtime. When new staff join the Cottage team, Rae Ann takes a lead role in making sure that the new team members know who the residents are.

Rae Ann is always positive and says, “I get excited to come to work because I know I get to spend time with my extended family. I love being there for not only my residents but their families as well, as sometimes they struggle with their loved one’s disease process. I always make sure new staff know that while our residents may have Alzheimer’s or dementia they still understand and should be treated as dignified adults.”

