



# Leah Morgan

– RECEPTIONIST –

*Coventry Meadows*



Coventry Meadows is proud to announce our 2022 Quest for Excellence winner is Leah Morgan! Leah started working at Coventry Meadows in April of 2020 as a part-time receptionist. After being with us for nearly two years she accepted the full-time day shift Receptionist position.

Leah is an exceptional employee, she was nominated for the Quest for Excellence award because of all her hard work. She is very flexible, always willing to come in early to help in other departments or pick up the weekend shifts to cover the front desk. The most amazing thing about her is her customer service skills. Leah always has a positive attitude and continues to smile no matter how difficult the situation.

Leah started visiting nursing homes very young, as her mother would take her to work with her. However, Leah stated, “Healthcare was not the job I was looking for, but it happened to find me, and I am grateful to be part of it every day.” She continued, “I love that I am providing care, comfort, and companionship for our residents, families and staff every day.”

Leah’s supervisor stated, “I honestly could not do my job every day without having her as part of my team. She is always ready to take on new tasks and she does everything she can to help make the day run as smoothly as possible. I also get compliments all the time from residents, staff, and family members. I am so grateful for her and so happy that the other staff here also acknowledge her hard work and voted for her to win this award.”

Leah, appreciative, stated, “Winning this award means the world to me.”

